

**AGREEMENT BETWEEN TYROLEAN VILLAGE RESORTS LIMITED. AND \_\_\_\_\_ (TENANT) FOR THE RENTAL OF CHALET # \_\_\_\_\_ FOR THE PERIOD OF \_\_\_\_\_ TO \_\_\_\_\_.**

**The Tenant(s) acknowledge the following conditions of their rental of a chalet unit:**

- 1) The chalet was rented to your group based on the number of people who will be occupying the chalet as stated in the contract. You may not have more people "staying" or "residing" in the chalet than was agreed upon in the Reservation Confirmation. **No guests or visitors are allowed in the chalet at any time unless agreed upon in advance with the office.**
- 2) The chalet was rented to you on the understanding that you and your group were at least **25 years of age unless you are a family with children OR have received approval from the manager.**
- 3) **TYROLEAN VILLAGE SECURITY reserves the right to enter a chalet during its occupation** in the event that it has reasonable grounds to believe there are more people than allowed in the chalet, that a noise violation has occurred, damages have occurred to the chalet or that the occupants are under 25 years of age.
- 4) **TYROLEAN VILLAGE RESORTS LIMITED. RESERVES THE RIGHT TO EVICT A TENANT** without refund if 1) More people are in the chalet than was agreed upon in the Reservation Confirmation; 2) A noise violation has occurred; 3) Damages have been done to the chalet; 4) The occupants of the chalet are under 25 years of age. Also, the Tenant may lose their Security Deposit or be asked to increase the amount of their existing Security Deposit forthwith in the event that a problem of this nature has occurred, in the absolute discretion of Tyrolean Village Resorts Ltd.
- 5) The Tenant acknowledges that **there will be a minimum \$500 charge for tampering with the fire extinguisher or fire detectors.** There are properly functioning smoke, carbon monoxide detectors and fire extinguishers in the chalet. It is the Tenant's responsibility to inform Tyrolean Village Resorts Limited if this is not the case upon checking into their chalet or if there are any issues during your stay with these safety devices.
- 6) Within 2-3 days, after guests check out, your chalet will be cleaned and as long as there are no damages, noise violations or cleaning charges your Security Deposit will be released.
- 7) Should you have any problems or require assistance please call the office at 705-445-1467 or 705-446-5677.
- 8) **I hereby confirm that you may bill all charges (chalet rental, security deposit, etc.) to the credit card I have provided to you for payment, without signature by me on the voucher. The signature on this agreement is valid for the credit card I have provided.**

**I hereby confirm that there will not be more than \_\_\_\_\_ people staying /residing/visiting in the chalet. I agree that if there are more people staying or residing in the chalet I will forfeit my security deposit in full.**

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

# Tyrolean Village Resorts

## Renters Code of Conduct

### The Town of Blue Mountains Short Term Accommodation By-law

#### 1. Premise of this code

The premise of this code is that the short term accommodation premises are, for the most part, located in residential neighborhoods and that the residents of these neighborhoods have the right to enjoy their own properties without being imposed upon by nuisance from others.

#### 2. Objectives of this code

The objective of this code is to establish acceptable standards of behaviour for guests, to minimise any adverse social or environmental impacts on their neighbors and neighborhoods.

#### 3. Residential area

The renter acknowledges for themselves and on the behalf of others that they will be occupying short term rental accommodation that is located in a resort and residential area.

#### 4. Guiding Principles

The Guiding Principles for short term accommodation renters are:

- The premise that you are occupying is a rental home
- Treat the premise as your own
- Respect your neighbours
- Leave it as you find it

#### 5. Maximum number of Renters and Guests, Age requirements

The maximum number of persons occupying a short term accommodation premise shall comply with the number that was confirmed on your rental confirmation. Please refer to your contract or contact management if you have any questions. All renters must be 25 years of age or older unless you are a family with children OR have received approval from the Manager.

#### 6. Noise and Residential Amenity

No person shall make noise so as to cause a disturbance in the neighborhood or conduct themselves in an antisocial behaviour. Including:

- A) Loud music
- B) Outdoor or backyard gatherings involving excessive noise
- C) Late or early hour disturbances
- D) Yelling, shouting, chanting and loud conversations when outside, in particular

Please be advised that the Town of Blue Mountains Noise By-law NO. 2002-09, as amended, is in effect for 24hrs a day, 7 days a week. The by-law states that:

**“NO PERSON SHALL MAKE NOISE OR CAUSE NOISE TO BE MADE OR PERMIT NOISE TO BE MADE THAT WOULD BE LIKELY TO DISTURB THE INHABITANTS OF THE MUNICIPALITY”.**

Renters and their guests are not allowed to disturb neighbours or interfere with their enjoyment of their properties, or the public realm, at any time of the day or night.

Failure to comply with the conditions of the Town’s Noise By-law may result in the notification of the Ontario Provincial Police who may, upon attendance, issue a Notice of Offence, which carries with it a fine, upon conviction, of **\$615.00** for a first offence.

**7. Functions and Parties**

- A) Short term accommodation renters are not to host commercial functions;
- B) So called ‘party houses’ conflict with residential amenity and are not permitted; and,
- C) Any gathering, celebration or entertainment at a short term rental accommodation premise must not conflict with residential neighbours and must comply with all the other requirements of this Code and the Town of Blue Mountains by-laws.

**8. Access and Parking**

All short term accommodation premises will have vehicle parking limits. A copy of these limits will be provided to you at time of check-in. If you have any questions, please contact management.

**9. Recycling, Garbage, Cleaning**

In order to ensure a cleaning charge is not incurred, please take any and all garbage to our designated garbage drop off area on Tyrolean Lane which is clearly marked on the Tyrolean Village map provided to you. Wash all dishes and leave the chalet in ‘reasonable’ condition. Failure to follow these instructions will result in a charge to your Security Deposit.

**10. Bonfires**

Local Fire Department Regulations do not allow for bonfires on the chalet property.

**Signature of Tenant:** \_\_\_\_\_

**Date:** \_\_\_\_\_





## NOISE COMPLAINTS / MUNICIPAL NOISE BY-LAW

Please be advised that the Town of The Blue Mountains has a Noise By-law that is in effect 24 hrs a day, 7 days a week, under Municipal By-law NO. 2002-09, as amended, and it states. **“NO PERSON SHALL MAKE NOISE OR CAUSE NOISE TO BE MADE OR PERMIT NOISE TO BE MADE THAT WOULD BE LIKELY TO DISTURB THE INHABITANTS OF THE MUNICIPALITY”**

You are not allowed to disturb any of your neighbours or interfere with their enjoyment of the Town of the Blue Mountains at any time of the day or night.

In order to ensure the rights of all residents and visitors are protected, the signing of this form acknowledges understanding of the terms of the By-law and constitutes agreement to abide by those restrictions during tenancy in The Blue Mountains.

Failure to comply with the conditions of the By-law may result with the notification of the Ontario Provincial Police (O.P.P.) who may issue a Notice of Offence, which carries with it a fine, upon conviction, of **\$615.00** for a first offence.

Please enjoy your stay in our municipality but have consideration for other residents as well.

Chalet # \_\_\_\_\_

Contact Telephone Number \_\_\_\_\_

Duration of stay \_\_\_\_\_ to \_\_\_\_\_

Signed and agreed on this \_\_\_\_\_ day of 20\_\_\_\_

\_\_\_\_\_  
Tennant Signature & Print Name

**AGREEMENT BETWEEN Tyrolean Village Resorts Limited (TVR) and  
\_\_\_\_\_ (Tennant) for the RETURN OF THE \$1,500 Security Deposit.**

**CHECK OUT PROCEDURE/SECURITY DEPOSIT RETURN**

The Tenant acknowledges that they must complete the following for the return of their \$1,500 Security Deposit.

● **GARBAGE/RECYCLING:**

**You must recycle your garbage and the garbage and recycling must be taken to the garbage bins on Tyrolean Lane (GARBAGE DROP OFF – SEE THE MAP PROVIDED). PLEASE DO NOT LEAVE YOUR GARBAGE ON THE DECKS!**

● **LOCK UP THE CHALET:**

Upon check out please make sure you turn off all the lights, turn off the stove, saunas, BBQs, TV, fans, **close all the windows**, lock the doors and drop your keys OFF at the office.

● **TIDY UP THE CHALET:**

Upon check out you are responsible for **doing your dishes, picking up all garbage and tidying up the chalet to a “normal” condition.**

**Agreed by Tenant:** \_\_\_\_\_ **(Tenant Signature)**

- **CHECK OUT IS AT 11AM on the day of the departure**
- **Should you have any questions or need any help please contact our office.**
- **Our office phone numbers are 705-445-1467, 416-213-7437. In an URGENT matter our Maintenance and Security can be reached after hours at 705-446-5677, 705-446-5678.**
- **If you run out of any chalet supplies (toilet paper, garbage bags, sports equipment, etc), you can pick up additional supplies from our office.**

**Please contact us immediately if you discover any issues with plumbing, electrical system, maintenance.**



Tyrolean Village Resorts

At Blue Mountain

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# TYROLEAN VILLAGE RESORTS: PET POLICY

Chalet No: \_\_\_\_\_

**TYROLEAN VILLAGE RESORTS is a PET FRIENDLY Resort.**

**Pets are allowed in all of our Swiss Style chalets, no pets are allowed the Luxury & Executive chalets. No pets are allowed in chalets A10, A11, A8, A7.**

- No fees are charged for PET visits, you will however, be charged for any cleaning or damages caused by your pet, **please bring a vacuum or other items to clean up after your pet.**
- **If your pet sheds and you do not clean up the pet hair, there is a minimum cleaning fee of \$150, that will be charged to your security deposit.**
- Pets are not allowed on furniture or beds - cleaning charges will apply
- Pets are to be leashed on the resort grounds.
- Pets must be leashed or under the supervision of the owner while on the **TYROLEAN VILLAGE PRIVATE BEACH on GEORGIAN BAY**
- Guests are required to scoop up after their pets.
- Guests **CANNOT** leave their pets unattended in the chalet (barking & disturbing neighbors)

**I hereby authorize Tyrolean Village Resorts to charge my credit card on file # \_\_\_\_\_ the minimum amount of \$150 if my PET (Dog, Cat, etc. has left a mess (Pet Hairs) or damaged the chalet (PET HAIRS, scratching on floors, walls, etc.) in the absolute discretion of Tyrolean Village Resorts (TVR) . Upon check out the Guest must clean up all pet hairs, etc from their pets.**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Print Name**

# SNOW REMOVAL & SALTING WAIVER

CHALET #: \_\_\_\_\_

Date: \_\_\_\_\_

Tyrolean Village Resorts Limited (TVR), has taken all necessary measures to ensure the removal of snow from driveways, hot tubs, walkways and steps. TVR also regularly ensures ice melt is used in the elimination of snow and ice buildup, prior to you taking control of the chalet for your rental period.

During the Rental Term, winter conditions may arise that require snow shoveling or the placement of ice melt on the chalet steps, walkways, parking areas, around hot tubs and TVR has provided the Tenant with a snow shovel and a pale of ice melt pellets in the chalet, for the Tenant to use.

During such times of the rental period, the removal of snow and or the placement of ice melt pellets on icy areas is the sole responsibility of the Tenant. The Tenant acknowledges that use of the hot tubs at the rented chalet can create icy conditions and the Tenant will ensure that ice melt is regularly placed in slippery areas around the hot tub during their stay. It is the responsibility of the tenant to ensure that the hot tub areas are in a safe, non-slippery condition and to use the ice melt pellets when icy, wet conditions require its use around the hot tub area.

The Tenant hereby releases Tyrolean Village Resorts Limited from any and all liability whatsoever, and agrees to indemnify and save harmless Tyrolean Village Resorts Limited, its directors, officers, employees and volunteers from any and all claims, demands and losses (including accident or death) costs or other damages whether arising from the Tenant having to perform the removal of snow and ice and or TVR's inability to maintain such on a timely manner.

Agreed to by \_\_\_\_\_

(Tenant Print Name)

\_\_\_\_\_

(Signature of Tenant)